

Taking care of  
**you**  
& the place  
we call home.

## LOWER KEYS MEDICAL CENTER 2024 Community Benefit Report



**134,000**  
Patient Encounters



**\$54.4 million\***  
Uncompensated Care



**\$1.8 million**  
Capital Investments



**\$56.4million**  
Payroll



**\$4.3 million**  
Taxes Paid



Overall Community Benefit

**\$124.7 million**

*We are proud to be part of the Lower Keys  
community and are working each day to  
Keep Care in the Keys.*

*Volumes and dollar amounts are approximate.*

*\*Uncompensated Care figure is from the 2023 AHCA report compiled September 30, 2022. All other numbers reflect January 1 - December 31, 2024.*



**LOWER KEYS  
MEDICAL CENTER**

KEY WEST • FLORIDA

# 2024 Highlights



## ● PATIENT CARE

Over the course of 2024, Lower Keys Medical Center played a vital role helping people get well and live healthier at more than 134,000 patient encounters across its hospital, physician clinics and other sites of care.

## ● UNCOMPENSATED CARE

We provided more than \$54 million in charity and uncompensated care for the community's most vulnerable and have resources to help them secure medications and medical support devices.

## ● QUALITY EMERGENCY CARE

Our emergency department delivered medically necessary, life-saving care at more than 23,000 visits in 2024, regardless of the individual's ability to pay.

## ● ADDRESSING SOCIAL DETERMINANTS OF HEALTH

Through financial donations and acts of service, we support local charitable and community organizations, including Monroe Association for ReMARCable Citizens, Samuel's House, Special Olympics Florida, and SOS Foundation Stock Island Food Pantry.

## ● ADVANCING CARDIOLOGY SERVICES

Our investment in renovations and equipment for the cardiac catheterization lab allows us to offer a higher level of care. With our recruitment of interventional cardiologists we can offer 24/7 care for people experiencing heart attacks. Since expanding our heart program to round the clock, we've reduced the number of transfers for heart care from an average of 20 per month to an average of just seven per month.

## ● INCREASING ACCESS TO ORTHOPEDIC, OB/GYN, UROGYNECOLOGY, PULMONOLOGY & PRIMARY CARE

In 2024, the hospital recruited 10 physicians to expand primary care and specialty services and *Keep Care in the Keys*. Our three primary care locations support patient access and convenience.

## ● GROWING FUTURE PROVIDERS

Our support for the future healthcare workforce includes training the next generation of medical professionals through a New Graduate RN mentorship program, a \$100,000 donation to the College of the Florida Keys for their nursing education program, and two scholarships offered to Key West High School students.

## SERVICES

 2 Campuses

 9 Physician Clinics

 1 Ambulatory Surgery Center

## ● ADVANCING CARDIOLOGY SERVICES

"A type of heart attack called STEMI for the unique changes in the EKG should be treated within 90 minutes of arrival to the ED to minimize damage to the heart muscle and in some cases to save their lives. Our team is on call 24/7 because we want to keep care in the Keys and support patients with the treatment they need close to home."

– Cesar Jara, M.D.

